

Terms

Bookings, cancellations and charges

Cancellation policy for individuals: The hotel will charge full cost in the case of late cancellation or no show. Standard cancellation is 24 hours prior to arrival. Please note that reservations made at discounted rates or other specials and packages other policies may apply.

Guests are required to provide a credit card details on booking or arrival. All prices are specified per cottage and per night and include all service charges and the value added tax.

Cottage regulations

Check in time is from 16:00. Check out time is no later than 10:00.

Guests shall comply with all rules, regulations and instructions at the cottage, including but not limited to security procedures, health and safety procedures, registration requirements.

LDL shall be entitled to refuse a guest entry or accommodation or to require a guest to leave the cottage if unreasonable behavior is displayed, be it threatening or abusive, causing disturbance to other guests or staff members.

We have a non-smoking policy in our cottages. There is a significant recovery fee for guests who do not comply with this rule.

Child policy

Infants at the age of 0-2 years stay free of charge in cot. For more information check at info@seljalandsfosscottages.is

Children under 13 years of age must be supervised by an accompanying adult at all times while on the cottage's premises.

Lost property

Lost and found items will remain on the Hotel's premises for a period of three months. To claim any lost and found items, a guest should first contact info@seljalandsfosscottages.is

Complaints or comments

We strive to cater to the individual needs of our guests at all times, so if you feel there is an area that we can improve, or if you are unsatisfied with your visit. Any complaint or comment regarding a stay at one of our cottages should be reported right away to info@seljalandsfosscottages.is at the time of your stay so that it can be resolved at the time.

Force Majeure

LDL cannot be held liable for delays or cancellations that are caused by events that are beyond its reasonable control, including, but not limited to strikes, restriction on supplies, acts of civil or military authority, acts of terrorism, insurrections, peace or army action, civil commotion, demonstrations, natural disasters, etc.

Applicable law:

Our contract is governed and construed in accordance with the law of Iceland, and both parties submit to the exclusive jurisdiction of the Icelandic courts. No other law is applicable.